caringlife

INFORMATION FOR CHILDREN AND TEENS

WHAT IS CARINGLIFE?

CaringLife is an online platform and app that gives you a way to see all the photos, videos and important memories from your life.

At the moment, these memories are often given to you on a USB or in a scrapbook, which can be damaged or lost.

CaringLife is not a social media app - it's designed to be a completely private and secure way for you to be able to see all your memories.

CONNECTING YOUR LIFE

It connects you with your carers, and lets you both upload content, write captions and see all the memories from your time together.

If you move to a new family, the new carers are connected with you so that they can continue to upload all the new memories.

The content will be able to be accessed free forever - even when you leave care or become an adult.

This means that you will have lots of photos, videos and important stuff from your life all in the one place.

WHAT CAN BE UPLOADED?

Everything and anything that is important to you!

It might be photos and videos from your birthday parties, sporting events or hanging out with friends. It might be funny photos and videos taken at home, holidays, selfies - anything you and your carers would like to add.

It can also be school reports, certificates of participation, birthday cards, artwork etc.

If it's something you would like to remember, it can be uploaded.

CREATING AN ACCOUNT

You or your carer will receive a login sheet with your username and a temporary password - when you first login, you will be asked to create your own password.

Your carers will be automatically connected to you and you will be able to see and upload content immediately.

FAQS

Who can see content that gets uploaded?

Content uploaded to your account can only be seen by you, the carer who uploaded it, and your social worker. No one else can see it.

You can also choose whether you would like to upload content just for you to see or you can choose to share it with your carers.

Are there any limits on how many photos, videos and other content I can load?

Please feel free to upload as much content as you like!

We also suggest adding captions to all the content, so you can add detail about the photos and videos. This might include adding the names of the people in the photos or videos, where the photos were taken, etc. You can also see and add comments to all the photos and videos.

What content goes in “Other Stuff”?

"Other Stuff" is for any documents that your social workers and carers think will be important for you to remember – it might be scans of birthday cards, sporting certificates, school reports, art work etc.

You can download the documents at any time to print them.

Where is all the content stored?

Content uploaded to CaringLife is stored on AWS Cloud Servers in London, so it's really, really secure.

Can I delete content?

No, you can't delete content - but you can hide it. If you don't like a certain photo or video, it goes into a "Hidden Content" folder on your account which you can access at any time in the future if you wish.

Can I print photos downloaded from CaringLife?

Yes, you can press Save on any content on CaringLife to download it to your device and print photos at any time.

Are there any costs for me to use CaringLife now or when I leave care?

No, there are never any costs for you to use CaringLife. You can look at and add photos and videos now or when you're an adult - you have access forever.

What if I have forgotten my Username and Password?

If you have an email address, please ask your social worker to add it in to your CaringLife account, and then you can re-set your password at any time. If you don't have an email address, please ask your social worker to give you a new temporary password.

What happens I moves to another carer? Will I still have a CaringLife account?

Yes. If you move to another carer, the new carer will be connected to you so that they can continue to upload content. They can only see the content they upload (not the content from the other carers) so if you would like to show them older photos and videos on your account, please do!

Can I see the content in my life order (ie from when I was younger to now)?

Yes, you can choose to see the content by Most Recently Added or Chronological order by clicking on the icon at the top of the app.

All photos are time-stamped with the time and data the photo was taken.

Any other questions?

Please talk to your carer or social worker if you have any other questions. We hope you love using CaringLife and seeing lots of great photos and videos!